

Amendments to the Claims:

This listing of claims will replace all prior versions, and listings, of claims in the application:

Listing of Claims:

1. (Currently Amended) A mobile turret system including a virtual turret side composed based on a first general-purpose personal computer and a CTI computer telephony integration (CTI) device and a mobile turret side composed of a second general-purpose personal computer and a telephone in a dealing communication system, comprising:

starting means for, when a remote computing start operation is performed at said second general-purpose personal computer, prompting input of a connecting telephone number of said first general-purpose personal computer, and upon input of the connecting telephone number, connecting with said first general-purpose personal computer via said telephone on a telephone network, and starting the virtual turret on said second general-purpose personal computer,

incoming call display means for, when a connection operation is performed from said telephone on said mobile turret side to said CTI device after start of said virtual turret on said second general-purpose personal computer, displaying an incoming call display showing that an incoming call is received by said CTI device from said telephone on said virtual turret started on said second general-purpose personal computer showing that an incoming call is received by said CTI device from said telephone on said mobile turret side and also displaying a window for responding to said the incoming call display, of said telephone on said mobile turret side, and

connecting means for, when responding to said incoming call display on said window to said incoming call of said telephone on said mobile turret side, communication-connecting said telephone with said CTI device,

wherein said virtual turret side and said mobile turret side are connected by remote computing, and said virtual turret is controlled by operating from said mobile turret as if an operation is made at said virtual turret.

2. (Previously Presented) A mobile turret system according to claim 1, further comprising:

communication connection processing means for, in a status where said virtual turret side and said mobile turret side are connected by said remote computing, when a button on said virtual turret is operated, establishing communication connection with a predetermined party corresponding to said button by using said telephone, and when a release button on said virtual turret is operated, releasing the communication connection with said predetermined party.

3. (Previously Presented) A mobile turret system according to claim 1, wherein said mobile turret controls an operation system of the virtual turret and/or controls a voice system of the CTI device by means of connection and control by remote computing.

4. (Previously Presented) A mobile turret system according to claim 2, wherein said mobile turret controls an operation system of the virtual turret and/or controls a voice system of the CTI device by means of connection and control by remote computing.

5. (Currently Amended) A mobile turret including a virtual turret side composed of a first general-purpose personal computer and a mobile turret side composed of a second general-purpose personal computer and a telephone in a dealing communication system, comprising:

a starting unit configured to, when a remote computing start operation is performed at said second general-purpose personal computer, prompt input of a connecting telephone number of said first general-purpose computer, and upon input of the connecting telephone number, connect with said first general-purpose personal computer via said telephone on a telephone network, and start said virtual turret on said second general-purpose personal computer,

an incoming display unit configured to, when a connection operation is performed from said telephone on said mobile turret side to a computer telephony integration (CTI) device after start of said virtual turret on said second general-purpose personal computer, display an incoming call display ~~showing that the incoming call is received by said CTI device from said telephone~~ on said virtual turret started on said second general-purpose personal computer showing that an incoming call is received by said CTI device from said telephone on said mobile turret side and also displaying a window for responding to said the incoming call display of said telephone on said mobile turret side, and

a connection unit configured to, when responding to ~~said incoming call display~~ on said window to said incoming call of said telephone on said mobile turret side, communication-connecting said telephone with said CTI device, and

wherein said virtual turret side and said mobile turret side are connected by remote computing, and said virtual turret is controlled by operating from said mobile turret as if an operation is made at said virtual turret.

6. (Previously Presented) A mobile turret system according to claim 5, further comprising:

a communication connection processing unit configured to, in a status where said virtual turret side and said mobile turret side are connected by said remote computing, when a button on said virtual turret is operated, establish communication connection with a predetermined party corresponding to said button by using said telephone, and when a release button on said virtual turret is operated, release the communication connection with said predetermined party.

7. (Previously Presented) A mobile turret system according to claim 5, wherein said mobile turret controls an operation system of the virtual turret and/or controls a voice system of the CTI device by means of connection and control by remote computing.

8. (Previously Presented) A mobile turret system according to claim 6, wherein said mobile turret controls an operation system of the virtual turret and/or controls a voice system of the CTI device by means of connection and control by remote computing.

9. (Currently Amended) A method for a mobile turret system that includes a virtual turret side composed of a first general-purpose personal computer and a mobile turret side composed of a second general-purpose personal computer and a telephone in a dealing communication system, the method comprising:

performing a remote computing start operation at said second general-purpose personal computer;

prompting input of a connecting telephone number of said first general-purpose computer;

after the remote computing start operation is performed and upon input of the connecting telephone number, connecting with said first general-purpose personal computer via said telephone on a telephone network;

after said first general-purpose personal computer is connected via the telephone network, starting said virtual turret on said second general-purpose personal computer via said telephone;

after said virtual turret is started, performing a connection operation from said telephone ~~network on said mobile turret side~~ to a computer telephony integration (CTI) device after start of said virtual turret on said second general-purpose personal computer;

displaying an incoming call display ~~showing that the incoming call is received by said CTI device from said telephone~~ on said virtual turret and responding to ~~said incoming call~~ started on said second general-purpose personal computer showing that an incoming call is received by said CTI device from said telephone on said mobile turret side and also displaying a window for responding to said the incoming call display of said telephone on said mobile turret side; and

~~responding to said incoming call display on said window to said incoming call of said telephone on said mobile turret side~~, thereby communication-connecting said telephone with said CTI device,

wherein said virtual turret side and said mobile turret side are connected by remote computing, and said virtual turret is controlled by operating from said mobile turret as if an operation is made at said virtual turret.

10. (Previously Presented) A method according to claim 9, further comprising:

operating a communication connection establishment button on said virtual turret;

in accordance with the operating of the communication connection establishment button on said virtual turret, establishing communication connection with a predetermined party corresponding to said communication connection establishment button by using said telephone;

operating a release button on said virtual turret; and

in accordance with the operating of the release button on said virtual turret, releasing the communication connection with said predetermined party.

11. (Previously Presented) A method according to claim 9, further comprising:
controlling an operation system of the virtual turret and controlling a voice system of
the CTI device by way of the communication connection by remote computing.

12. (Previously Presented) A method according to claim 9, further comprising:
controlling an operation system of the virtual turret and controlling a voice system of
the CTI device by way of the communication connection.